



AUDIT & INSPECTION

TEST SERVICES



# **Opening doors with ISO** certification

In recent years the construction industry has seen a rise in demand for organisations to demonstrate that they are ISO compliant and, where appropriate, to have 3rd party product certification. This requirement necessitates companies and manufacturers need to invest in the quality certification of their product. Enabling them to gain access to the wide variety of government funded and independent construction projects available.

But which ISO certification is for you?

### Understanding the different ISOs

There are a range of ISO certifications available in the market place, and each one is as unique as the needs of the organisation. Regardless of which ISO certification is selected by an organisation there are a plethora of benefits., However, there are 3 base ISO's that all organisations that function in the construction industry must have. These 3 "base" ISO's are ISO 9001, ISO 14001 and ISO 45001 (previously OHSAS 18001).

Each of these ISO's can help organisations demonstrate their commitment to quality, the environment and the safety of their staff while providing access to government-funded projects through the construction supply chain.



ISO 9001: Quality Management Systems (QMS). Is an internationally recognised standard aimed at helping businesses from any

industry or sector demonstrate a commitment to quality and excellence in customer service.

Through ISO 9001, organisations can ultimately streamline their internal process, reducing in time and costs while showcasing their commitment to quality through a repeatable and consistent operation. This is also becoming more and more politically prevalent.



ISO 14001: Environmental Management System (EMS) is the internationally recognised standard for business who are committed to

the environmental sustainability of their company.



ISO 45001: Health and Safety Management is the replacement to OHSAS 18001 and focuses on identifying and controlling risks

within a company.

Furthermore, the ISO 14001 and ISO 45001 certifications illustrates to your customers that you produce high-quality products in a safe and environmentally friendly way.

#### The benefits of embedding ISO in your **Organisational Structure.**

Studies<sup>1</sup> have shown that companies implementing ISO Management Systems into a business for external purposes only are rarely successful (for example, marketing purposes).

Rather the implementation of a holistic based approach of the Management System within an organisation, enables businesses to benefit from qualities such as:

- · Clearly documented written processes
- · Reduction in waste and highlight of process deficiencies
- · Increase in efficiency throughout the business
- · Increase in consistency by measuring outputs

Although these benefits can both benefit a company's internal and external efforts, it can also affect their bottom line, particularly for manufacturers requiring both ISO and 3rd party certification of their product.

This is where the BBA can assist.

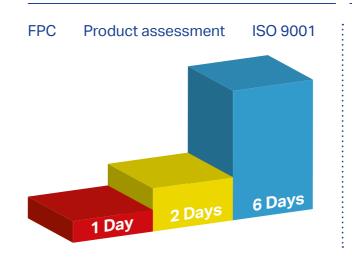
#### **Experts in ISO Certification**

The BBA provides certification for ISO 9001, ISO 14001 and ISO 45001 within the manufacturing, chemicals, construction and services industry. In conjunction with this, we also offer, testing and product certification in one complete package, helping to save time and money.

Our model is different from others who offer their certificates individually, resulting in multiple auditing dates, increasing costs and disruptions.

With the BBA Bundle, we are able to reduce assessment days, saving you both time and costs.

## COMPETITOR



Separate days per annum Total 9 days



Matt Tizzard recently joined the British Board of Agrément as a Sector Sales Specialist for BBA Audit and Inspection business unit. He has a BA (Hons) Business Management from Coventry University and an MSc in Strategic Quality Management from the University of Portsmouth.

Matt began his career in Management Systems sales as a Recruitment Sales Consultant for Shirley Parsons who are the only Quality, Health, Safety & Environmental recruitment company run by a Chartered Safety Practitioner. He quickly became Divisional Lead for Shirley Parsons before leaving in 2019 and joining Leadec as a temporary HSQE Adviser.

Matt has substantial knowledge for the different Management Systems on offer at the BBA - both technical and commercial. As such, Matt has helped the BBA to develop and expand our client base.

Matt Tizzard, Sector Sales Specialist

10.1108/09604521311303426. Mag, L. (2015). "Travel agencies' perception of ISO 9001 certification", The TQM Journal. 27 (6). 741-751. Dick, G, Gallimore, K, Brown, J. (2002). Does ISO 9000 accreditation make a profound difference to the way service quality is perceived and measured? Journal of Service Theory and Practice. 12 (1), 40 - 52. Aba, E., Badar, M., Hayden, M. (2016). "Impact of ISO 9001 certification on firms financial operating performance", International Journal of Quality & Reliability Management, 33 (1) 78-89

- Association with the UK's leading certification body
- Access to new markets (trusted by specifiers and contractors)
- · Access to government and local council projects
- Independent, unbiased audits

#### Ready to begin your journey into ISO Management Systems? Contact our dedicated Audit and Inspection team today

clientservices@bbacerts.co.uk

